



THEIA II

User Manual



## INTRODUCTION

We would like to thank you for purchasing a THEIA II connected watch and wish you lots of fun with it. This watch provides you with useful orientation data thanks to its highly accurate GPS sensor and its barometric pressure sensor for altimetric accuracy and barometric data. Please find below the information you'll need to fully configure your THEIA II watch.

If you have any doubts, please don't hesitate to contact us by e-mail at: [info@airn.ch](mailto:info@airn.ch)

Before getting started:

Your watch has an AMOLED touchscreen that allows you to select a number of functions. What's more, the crown on the top right can be turned to make selections, either by long or short presses, or by rotation. Finally, the button on the bottom right can also be pressed long or short to make selections.





## Buttons functions

- short press on the crown returns to the previous page in all cases; short presses return to the “home” page.
- long press on crown turns watch off or on
- short press on bottom button takes you to activity mode
- long press on bottom button 4 seconds triggers return to starting point
- long press on bottom button 10 seconds triggers SOS mode.

# CONTENTS

- I. START-UP
- II. Charging method
- III. APP
  - A. For IOS
  - B. For Android
- IV. Watch configuration
- V. Quick mode dial change
- VI. Icon Menu left page
- VII. Notifications
- VIII. Altimeter
- IX. Activity modes
- X. Compass
- XI. World Time
- XII. Heart rate
- XIII. Hypoxia
- XIV. Daily activities
- XV. Sleep analyse
- XVI. Alarm
- XVII. Quick access menu configuration
- XVIII. Elevation mode
- XIX. SOS mode
- XX. Map management on your watch
- XXI. Icon list
- XXII. Warranty
- XXIII. Care and maintenance
- XXIV. Privacy Policy

## I. START-UP

To start your watch, press and hold button A .The watch displays the logotype, then indicates a random time.

## II. Charging method

The first time you use the watch, make sure it has sufficient power. If the power supply is weak and you can't turn it on, start by fully charging the watch. Charging time is approximately 2 hours. Make sure the charging pin on the charging cable is correctly attached to the back of the watch, then connect the other end of the user cable to a power source.

Advices

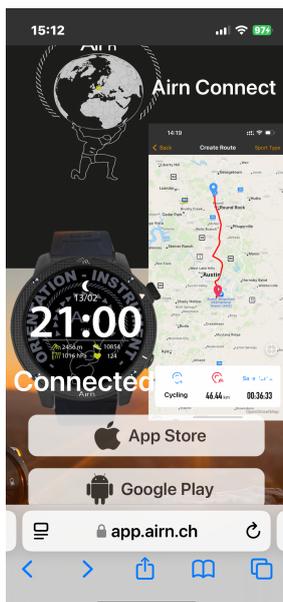


- 1 Avoid overcharging; unplug the charger once the battery is fully charged.
- 2) Discharge: Allow the battery to discharge to around 20% before fully recharging. This preserves the health and efficiency of the battery.
3. Your battery has a theoretical life of 500 charge cycles.

## III. APP

To install the airn connect application on your phone (IOS or Android platform), please go to the following web address:

<https://app.airn.ch/down>



Select the platform corresponding to your cell phone (IOS or Android), then follow the instructions on the screen.

Make sure your phone allows Bluetooth connections.

1- Once the application is installed, log in to the application by creating a user account the first time with a password.

NB: if you've forgotten your password, you can reset it by sending a request by email.

2- When you open the application, after creating your account, the application automatically asks you to connect a watch. When your watch is found, connect it.

Note: if you are surrounded by several THEIA II watches, go to "General settings" then click on "System" to find out your watch's Bluetooth identification number. Locate your watch in the list available on your application.

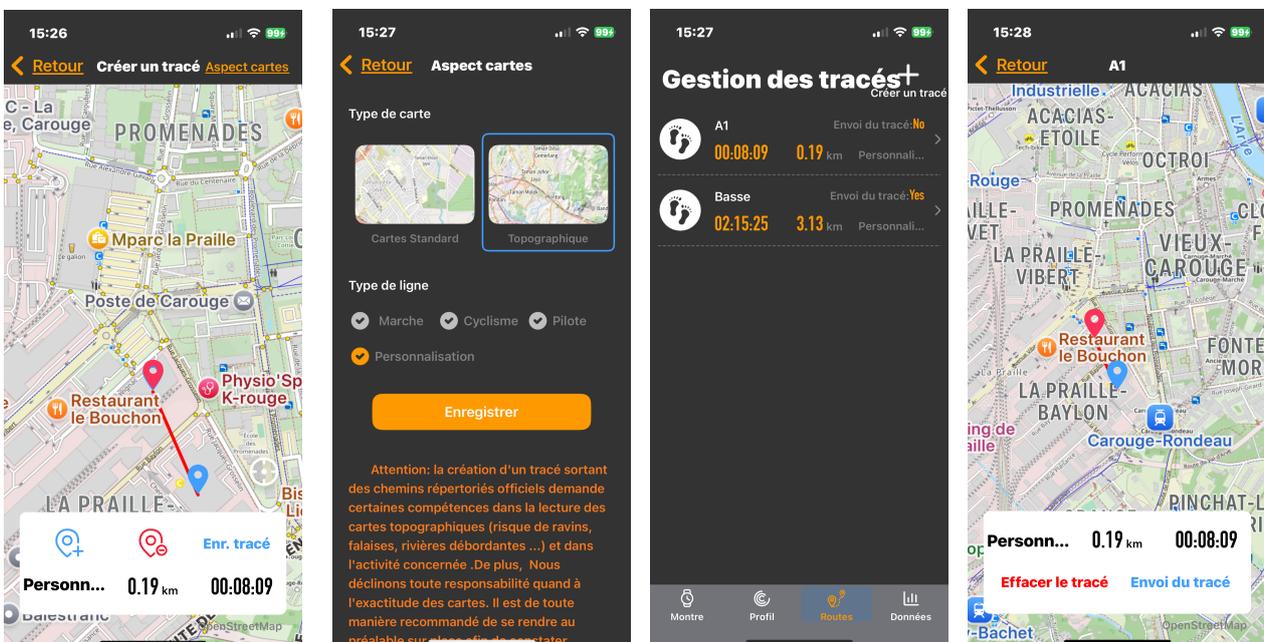
3- Once the watch is connected, it will automatically set the time and the watch language will be adapted to that of your cell phone.

4- Set up your profile and your daily walking and Kcal consumption targets.

5- Routes management:

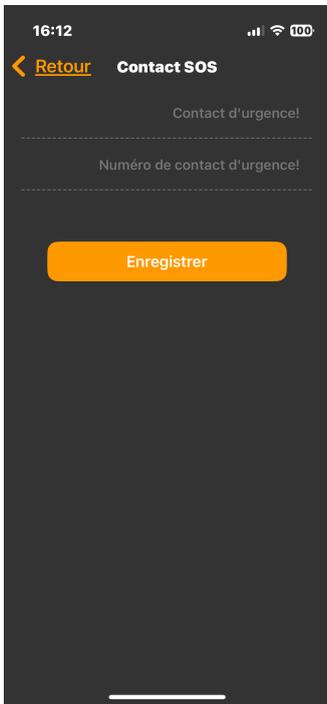
You can create a route from within the application. To do so, select the Routes option. Configure your map type and activity.

Please note that if you choose the "Customize" option, you may leave the pre-set routes. This requires certain map-reading skills to avoid objective hazards. In any case, it is advisable to visit the selected location on the map beforehand to get a feel for the environment.



Once you've created your track, name it and select the "send track" option to send the track to your watch. Your trail is now stored in your watch.

#### 6-Parameters:

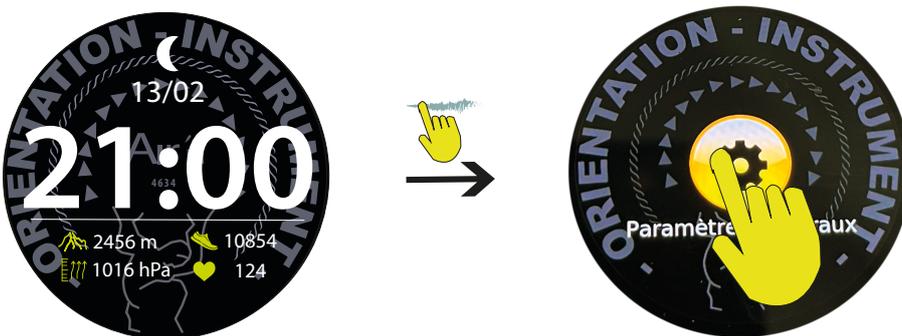


The SOS function is identified in parameter mode. Enter a contact name and phone number. Press the button on the bottom of the watch for 10 seconds to send a message to the phone, which will automatically dial the number entered.

### IV. Watch configuration

You can set several parameters to configure your watch:

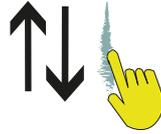
Step 1: From the “home” page, go to the “general settings” page by sweeping the dial to the left 10 times as shown below. You can also join this mode by sweeping the dial to the right and selecting the corresponding icon. Press the icon to enter configuration.



Press the icon to enter configuration.

From this page, you can access the various configuration functions.

In all cases, pressing the crown validates the selection; you can also slide the dial to the right.



Ou rotation de la couronne



1- **Find a phone** lets you ring your phone by clicking on the icon. Note that the Bluetooth range is around 15 meters.



2- **Brightness** lets you adjust the brightness of the dial. Note that if you're using the watch in direct sunlight, it's advisable to set the brightness to full power for best legibility. Conversely, reduce the brightness in twilight conditions. Click on the icon and adjust the slider as required.



3- **Screen time** lets you set the display time between 6 and 50 seconds. Note that the processor analyzes the display periods and may reduce them from time to time. Click on the icon and set the timer.



4- **Dial change** lets you switch between a digital display dial with time, date, moon phase, heart rate, pedometer, altitude and atmospheric pressure, and an analog dial (hands) with time, date, pedometer, Kcal and heart rate. Scroll through the dials and press to select.



5- **Continuous display** provides a permanent display. Click on the icon and the switch.



6- « **Do Not Disturb** » mode lets you wear your watch at night without being disturbed by notifications and without moving the dial. You can set a time slot or assign the whole day. Click on the icon and set the appropriate time slot or select all day.



7- **Power save** reduces brightness and disables notifications. Click on the icon and then on the virtual switch.

8- **Location information** allows you to choose the location of notifications, either up or down. Click on the icon and make your choice.



9- **Language** lets you choose from multiple languages. Click on the icon, then scroll through the options. Confirm your choice by clicking on the chosen language.



**10- Vibration intensity** offers 3 possibilities: none, normal or powerful. Click on the icon, then confirm your choice by clicking on one of the three options.



**11- Restart**, as its name suggests, turns the watch off and then on again. Click on the icon and confirm or invalidate your choice.



**12- Reset** resets the watch data to zero. Please note that all data stored in the watch will be lost. Click on the icon and confirm or invalidate your choice.



**13- System** gives you information about your watch. Bluetooth identification number and firmware version.



**14- Turn off** Turns the watch off. To switch back on, press and hold the rotating crown.



**15- Location information** lets you choose the origin of your notifications. Note that if you select WhatsApp, for example, you'll receive phone notifications via this network too. Click on the icon and then click on all the virtual switches to confirm your selection.



**16- Health Monitoring** will enable or disable the function. Click on the icon to switch the function ON.



**17- Sedentary reminders** allows you to activate the reminder to get up, drink water and activate the dial lighting when you move. Please note that you must activate this last function for a time slot of your choice. Click on the icon and confirm your choice.

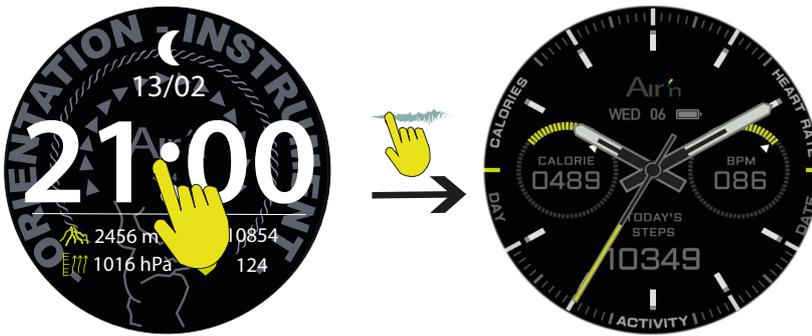


**18- SOS** activates the SOS button. If you press the button on the bottom right for 10 seconds, the watch will send a message to your phone which will automatically call the person you have previously indicated on the air connect application. Click on the icon to activate or deactivate the SOS function.



## V. Quick mode dial change

You can simply change the dial of your watch at any time. From the 'home' page, press and hold the centre of the dial. A vibration and a reduction in the size of the dial will indicate that you can change the dial by sliding your finger sideways to reveal the options. The digital dial shows you the time, date, moon phase, pedometer, heart rate, altitude, atmospheric pressure and the watch's charge status. The analogue dial (hands) shows you the time, date, pedometer, heart rate, Kcal consumed and the charge status of the watch.



Pressez le cadran sélectionné pour retourner à la page « home ».

## VI. Icon Menu left page

From the 'home' page, sweep the dial to the right to access the 'icons' mode.



Cette page vous donne accès à toutes les fonctions de la montre y compris le mode configuration (accessible depuis les accès rapides) Vous pouvez utiliser la couronne tournante pour sélectionner les diverses fonctions.

**1- Heart Rate:** (see heart rate)

**2- Countdown:**

Click on the icon to activate the countdown, then select one of the 4 options: 1, 3, 5 or 10 minutes. The countdown will then start and return to the 'home' page. At the end of the countdown, the watch will emit vibrations to indicate the end of the countdown.

**3- History:**

Your watch records your sporting activities. This function allows you to view them by date. Click on an activity to obtain a history with the data relating to your activity. (See 'Sports' mode)

**4- Activité :** (cf. Activité)

**5- Map Directory:**

Allows you to consult the tracks stored in the watch. Click to display them and swipe right or left to view them.

**6- Chrono :**

Click on the icon and then on the orange arrow to start the stopwatch. Click on the arrow to stop the stopwatch. The icon on the left resets the timer to zero.

**7- Calendar :**

Click on the icon to display the days of the month.

**8- General settings :** (see General Settings)

**9- Altimeter :** (see Altimeter)

**10- Compass:** (see Compass)

**11- World Clock :** (see World Time)

**12- Off line Map :**

Click on the icon to launch the GPS map recording activity. This mode allows you to locate yourself on a map.

**13- Informations :** (see. Notifications)

**14- Sleep Analyse :** (see Sleep Analyse)

**15- Oxymétrie SpO2:** (cf. Oxymétrie)

**16- Alarm:** (see Alarm)

**17- Storm Alert :**

Click on the icon to activate/deactivate the storm warning. You can also calibrate the number of Hectopascals falling during the hour. Click on the red arrow to confirm.

Press the crown or slide the dial to the right to return to the 'home' page.

## VII. Notifications

From the 'home' page, sweep the dial downwards to access notifications.



You can partially edit your notifications by pressing the corresponding icon and then delete them if you wish. Note that deleting notifications on your watch does not delete them from your mobile phone.

Press the crown or slide the dial to the right to return to the 'home' page.

## VIII. Altimeter

From the 'home' page, sweep the dial to the left to access the altimetry page.



The estimated altitude is displayed. Press ' calibration to enter the mode. Set the known altitude to confirm your selection. The altitude is now set for all modes.

Note that the altitude is deduced from the atmospheric pressure, which can cause the data to vary considerably over 24 hours. It is therefore advisable to check the data frequently and correct it if necessary.

Press the crown or slide the dial to the right to return to the 'home' page.

## IX. Activities mode

**Important:** From each of the available sports modes, a long press (4 seconds) on the bottom button of the watch returns you to the starting point of the sports mode launch.

From the 'home' page, sweep the dial to the left to access the activities page. Click on the 'continue' icon if you have already registered an activity. You can also access this menu directly by pressing the bottom button from the 'home' page.



There are 5 modes: Walking, Mountaineering, Cycling, Ski touring and Running. Each of these activities has its own calculation algorithm.

Choose a mode by clicking on it.



A window with a launch appears. You can set targets for time, calories or enter an itinerary from your phonebook.



Note that the GPS icon is flashing green. This means that the watch is searching for a signal.



As soon as the GPS signal is found, the icon stops flashing and appears permanently.

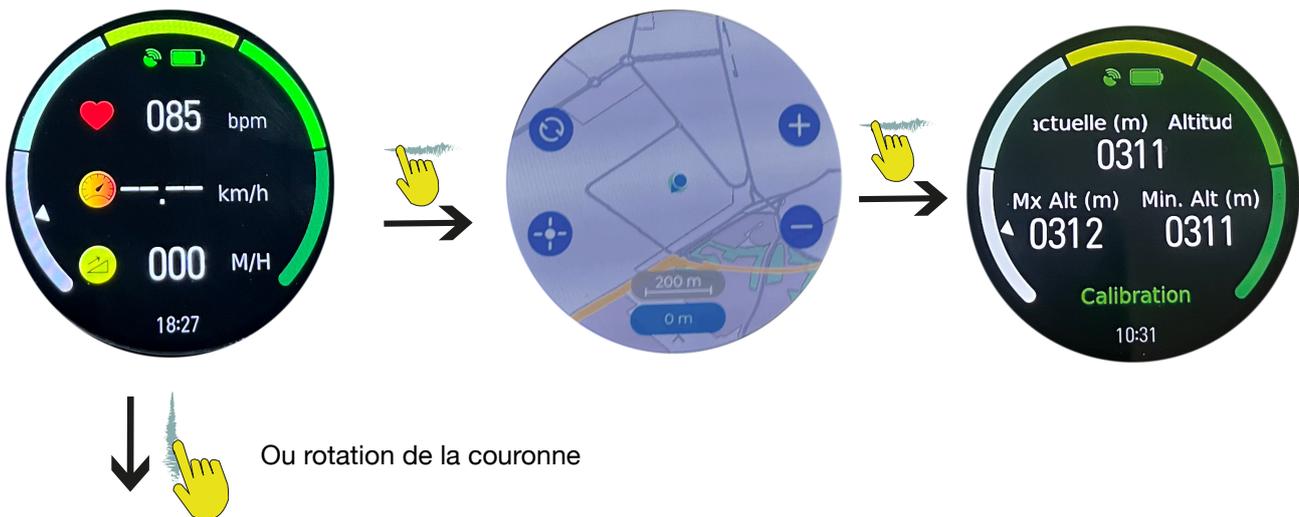
You can then click on the arrow and start your activity.

We recommend that you update your AGPS frequently from within the application. This considerably reduces the signal search time, which is usually no more than 30 seconds once this function has been performed.

In GPS activity mode, the watch records your position to determine a route. You also have access to :

Your ground speed, your heart rate, the number of steps, your ascent rate, the stopwatch. By swiping right, you can access the map to determine your position. Swiping right gives you access to your altimeter, minimum altitude and maximum altitude reached.

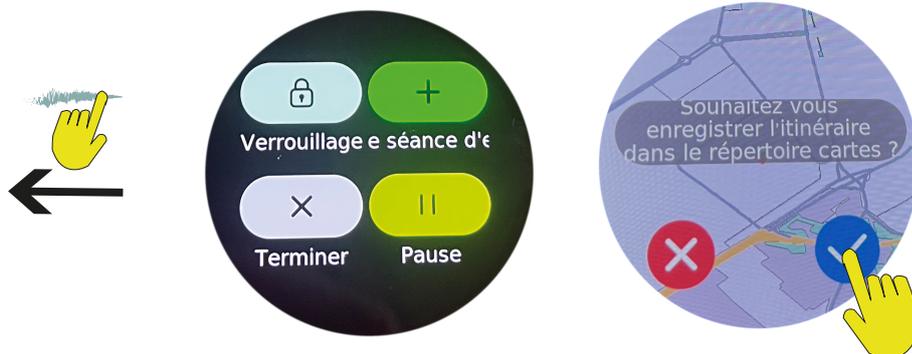
The gradient circle shows your heart rate in relation to your activity. Warming up ...



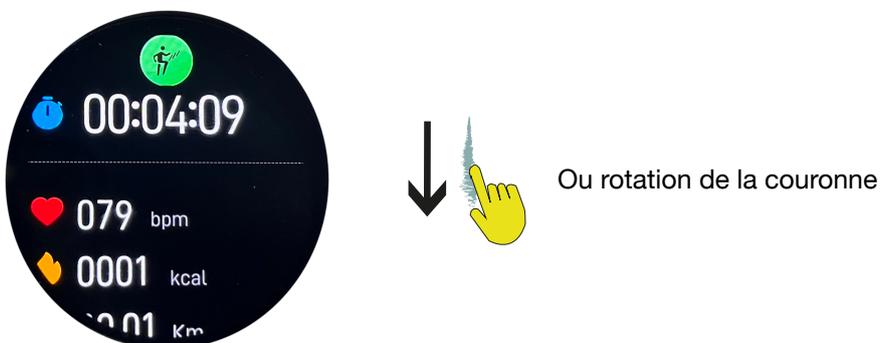
Warning: If you choose an itinerary, the green dot on the blue line represents your actual route. The green point on a red line is the starting point of the saved route. The red rectangle shows the distance to the end of the saved route.



Swipe right to access the 'end of activity' page. This page can also be accessed using the bottom button. Once the finish icon has been activated, the watch will prompt you to save the route in your map directory.

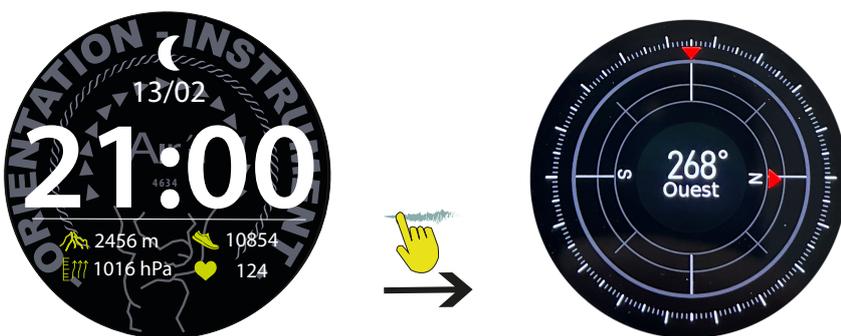


It then gives you a summary of your activity.



## X. Compass

From the 'home' page, sweep the dial to the left until you reach the compass page. You may be prompted to calibrate the compass to take account of the magnetic environment. If this happens, please make circular movements to confirm the calibration. After a few seconds, the compass will be displayed.



Press the crown or slide the dial to the right to return to the 'home' page.

## XI. World Time

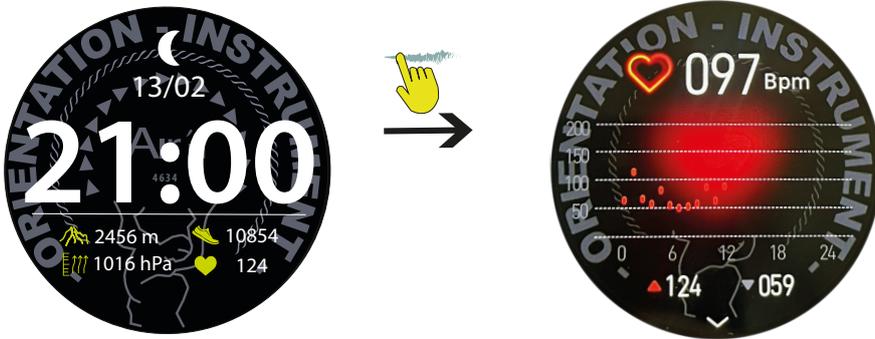
From the 'home' page, sweep the dial to the left until you reach the world time page. You need to configure this mode from the application under World Time. Search for the city you want and add it. If you can't find the city you're looking for, look for a nearby city or one in the same time zone. There are 5 possible choices.



Press the crown or slide the dial to the right to return to the 'home' page.

## XII. Heart Rate

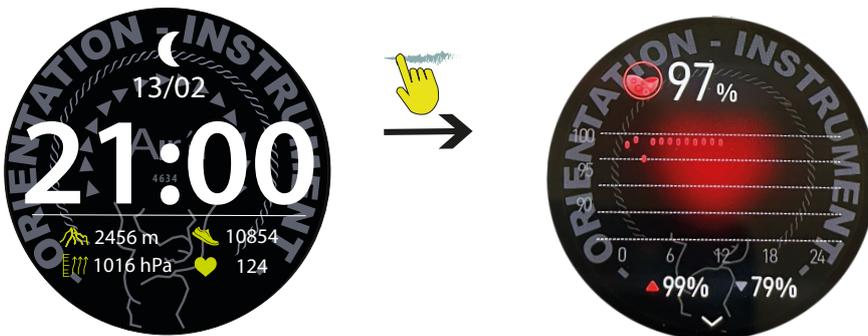
From the 'home' page, sweep the dial to the left until you reach the heart rate page.



Press the crown or slide the dial to the right to return to the 'home' page.

## XIII. Hypoxia

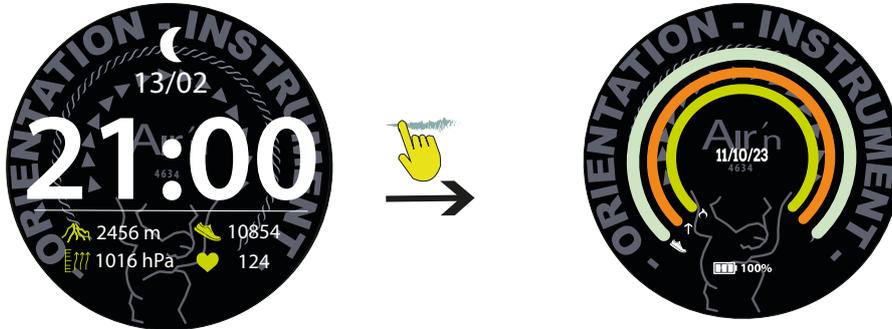
From the 'home' page, sweep the dial to the left until you reach the SpO2 page.



Press the crown or slide the dial to the right to return to the 'home' page.

#### XIV. Daily Activity (pedometer, Kcal, Km)

From the 'home' page, sweep the dial to the left until you reach the Daily Activity page.



The blue line shows the number of steps taken each day (you can set a daily target from the app).

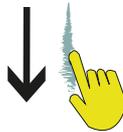
The orange line shows the calories consumed each day (you can set a daily target from the app).

The red line shows the kilometres covered each day (you can set a daily target from the application).

Calories and kilometres are calculated on the basis of personal data entered in the airn connect application.

Slide the dial down to view your daily and weekly pedometers.

Ou couronne tournante



Press the crown or slide the dial to the right to return to the 'home' page.

## XV. Sleep

From the 'home' page, sweep the dial to the left until you reach the sleep page.

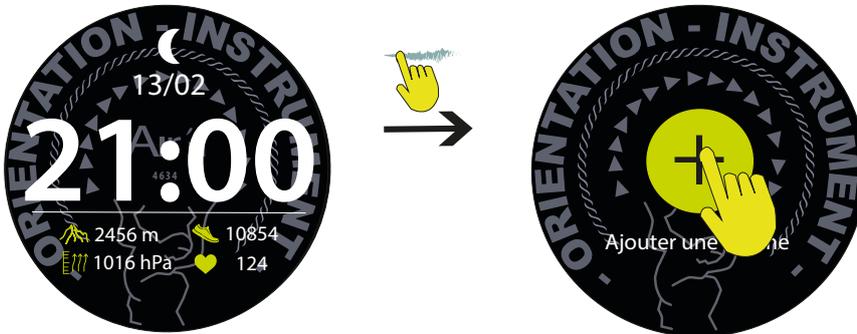
When you first use the watch, the page will display a green icon. Once you have worn the watch at night, it will display an analysis of deep and light sleep. Use the rotating crown or scroll down the dial to view this.



Press the crown or slide the dial to the right to return to the 'home' page.

## XVI. Alarm

From the 'home' page, sweep the dial to the left until you reach the Alarm page.



If you have already calibrated an alarm from the application, for example, the most recent one will be displayed. You can then change it as you wish.



Press the crown or slide the dial to the right to return to the 'home' page.

## XVII. Quick access menu configuration

From the 'home' page, sweep the dial to the left until you reach the compass page. From this page, you can change the order in which the quick access functions are displayed. You can also add or remove functions.



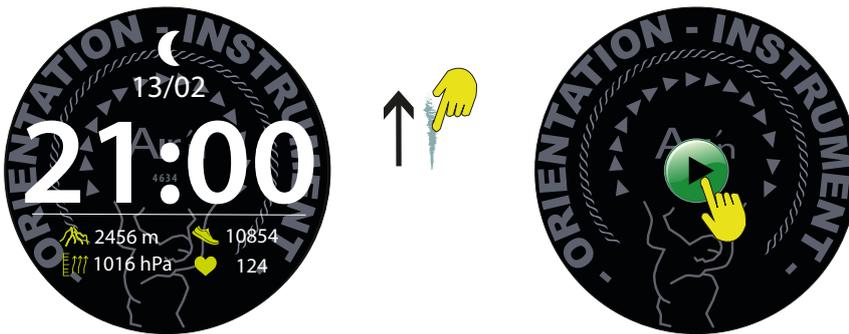
Press the crown or slide the dial to the right to return to the 'home' page.

## XVIII. Elevation mode

From the 'home' page, sweep the dial upwards to access elevation mode. This mode allows you to calculate your altitude difference without using GPS. The watch's battery life is considerably improved as a result.

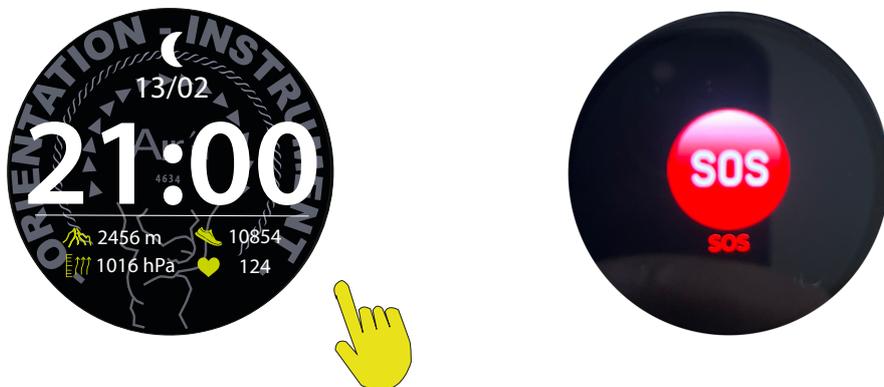
Click on the green arrow to launch the mode. Press the bottom button or slide the dial to the left to stop the mode.

The display will then show your ascent speed.



## XIX. SOS Mode

From any page, press the bottom button for 10 seconds. An SOS display appears. The watch will then instruct the phone to dial the number you have previously saved in the settings page of the airn connect application within 5 seconds. Press the top button to cancel the emergency call.



10 secondes

## XX. Map management on your watch

You have 4GB of memory on your THEIA II watch. That's more or less 4 countries. From the factory, we deliver our watches to: Switzerland, the Provence Alpes Côte d'Azur region, the north-east and north-west of Italy.

If you wish to modify this list, you must connect your watch to a computer.

1- Please visit our website on the following page:

<https://airn.ch/fr/downloads/>

- Download the software according to your platform (Mac or Windows).

3- Follow the instructions to install the software.

4- Open the software and connect your watch using the USB cable supplied with your watch.

5- A message opens on the watch, press and hold the dial.

6- The software recognizes your watch and let you to manage all the cartography on the watch, informing you of the space available.

Warning: installing the cartography may take some time; wait until the whole procedure is complete before disconnecting your watch.

Select device ▾



Not connected

Total Space: 0G

Occupied Space: 0G

Free Space: 0G

### Pre-loaded Map

Country	Region/State/Province	Map version	Size	Operation
No data				

### Map Source

Country:  ▾ Region/State/Province:  ▾ Query Synchronizing to device

<input type="checkbox"/>	Country	Region/State/Province	Map version	Size	Operation
No data					



SmartWatchTools

## XXI. Icon List

	Find my phone		Info place		Daily activity		Goal
	Brightness		Health Monitoring		Maps		Speed
	Screen ON time		Chrono		Up Sum		Delete
	Dial change		Calendar		Down sum.		Up speed
	Always ON display		Parameters		Chrono		Downspeed
	Do not disturb		Altimeter		Signal GPS		
	Power saving		On/Off		Compass		
	Alarm		SOS		World Time		
	Language.		Heart rate		Maps		
	Vibration intensity		Countdown		Messages		
	Restart		History Activities		Sleep		
	Reset		Start		Blood Oxygen		
	Switch Off		Pause		Valid		
	System		Stop		Decline		

## **XXII. Warranty**

### Term of Limited Warranty

WEADU SA offers a warranty of 2 years from the date of activation for watches, and a warranty of 2 years from the date of purchase for accessories, with the exception of watch straps which benefit from a warranty of 180 days from the date of purchase.

Nothing in the instructions or information on the Product shall be construed as creating an express warranty of any kind with respect to the Products. No agent, employee, dealer, representative or reseller is authorized to modify or extend this Limited Warranty or to make any binding statements or claims, whether in advertising, presentations or otherwise, on behalf of WEADU SA regarding the Products or this Limited Warranty.

Nothing in this Limited Warranty affects the statutory rights of consumers which cannot be waived or limited by contract. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

If any part of this Limited Warranty is determined to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Warranty.

If any part of this Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Warranty.

These Limited Warranty terms shall be governed in all respects by the laws of the Canton of Geneva, and the United Nations Convention on Contracts for the International Sale of Goods is expressly rejected. The place of jurisdiction is Geneva, Switzerland.

### **What this Limited Warranty does not cover**

This Limited Warranty applies only to Products used in accordance with this Limited Warranty and the documentation published by WEADU SA, and does not cover: This warranty does not cover: normal wear and tear and aging e.g. scratches to the crystal; alteration of the color and/or material of the straps; damage to any part of the watch resulting from improper/abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal, etc.), incorrect use of the watch as well as non-compliance with the instructions for use provided by WEADU S.A.; indirect or consequential damage to any part of the watch resulting from improper/abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal, etc.), improper use of the watch or failure to follow the operating instructions provided by WEADU S.A.; indirect or consequential damage of any kind resulting from the use, non-operation, defects or lack of accuracy of the AIR'N OUTDOOR watch, the watch being handled by an unauthorized person (e.g. services or repairs) or its original condition having been altered beyond WEADU S.A.'s control.

All other claims against WEADU S.A., e.g. for damages additional to those described in this warranty, are expressly excluded, with the exception of mandatory claims which the purchaser may have against the manufacturer.

This manufacturer's warranty is independent of any warranty that may be provided by the seller, for which the seller assumes sole responsibility. Products modified outside factory specifications and/or not in original factory condition. This warranty also does not cover:

- Products with modified serial numbers and/or factory identification labels, whether removed, moved, falsified, erased, damaged, altered or rendered illegible.
- Damage to the body of the product, whether cut, scratched, deformed, bent, cracked, dented or broken.
- All damage to components, materials and/or assembly of the Products, including but not limited to damage caused by negligence, abuse, accidents, misuse, or unusual physical, electrical or electromechanical stresses.
- Lost or stolen Products, including any missing hardware, components, and/or Product assemblies.
- Cosmetic damage considered to be outside reasonable use caused by deep scratches, cuts, cracks, dents, discoloration, neglect, dropping, or mishandling of the Product.
- Products exposed to liquids, liquid residues, or excessively humid environments resulting in rust, moisture, dampness, staining, corrosion, or liquid spills on components, hardware, or electronics. Component burns or flare-ups due to accidents or liquid spills.
- Direct use of paint, immersion of the power supply in oil, use of adhesives or glues on any part of the Product, use of solder on the Product, electronics, and/or modification of components.
- Exposure to cigarette tar residue, moisture, sand, dirt, or excessive debris.
- Products rendered non-functional due to accident, collision with an object or tool, use of excessive force, negligent maintenance, exposure to fire or abnormal heat, flooding, dirt, windstorms, lightning, earthquakes, excessive weather conditions, or other acts of God, theft, blown fuses, misuse of any electrical source, or overloaded electrical circuits.
- Defects or damage resulting from the use of a third-party product in conjunction or connection with accessories, products, software, or secondary peripheral equipment not supplied for use with or approved for the Product by WEADU SA.
- Defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not provided or approved by WEADU SA.
- The use of improper shipping packaging or the use of improper packaging materials resulting in damage to the Product while in transit with the Original Buyer's or Second Hand Buyer's shipping carrier.
- Products purchased from unauthorized resellers or dealers, including, but not limited to, online marketplaces such as eBay (with the exception of WEADU SA's official eBay store), Amazon (with the exception of WEADU SA's official Amazon Marketplace store), and other online auction and/or marketplace websites. If you are not sure whether a reseller is an Authorized Reseller, please contact WEADU SA for confirmation.

#### Exclusive Remedies and Limited Refunds

Except as otherwise provided below, your exclusive remedy for a defective Product shall be the repair or replacement of such defective Product in accordance with the terms and conditions of this Limited Warranty.

WEADU SA offers refunds only for products purchased directly from its official [airn.ch](http://airn.ch) website if such products are returned within 30 days of delivery.

For products not purchased on airn.ch, refund requests, if any, are subject to the Authorized Reseller's refund policy and must be processed according to the original Authorized Reseller's return policy. WEADU SA will not honor any refunds offered by Authorized Resellers.

WEADU SA does not cover shipping costs for products returned for a refund.

### **Product Warranty Replacement**

WEADU SA reserves the right to verify the validity of your warranty and warranty service request.

WEADU SA reserves the right to charge you shipping and service charges for any incomplete, damaged or altered Product returned to WEADU SA requiring repair or replacement or not otherwise covered by this Limited Warranty. Service charges are variable based on the actual cost of materials and labor reasonably necessary to replace missing parts or return modified parts to their original factory condition.

Products returned for warranty replacement will be replaced with a carefully tested reconditioned product of equal or better performance.

In cases where the product is not necessarily physically returned, the defective unit may be deactivated and warranty coverage transferred to the replacement unit. The use or transfer of ownership of a defective unit replaced under warranty is not supported.

This WEADU SA Limited Warranty begins on the date the Product was first activated.

If a warranty replacement is required within 30 days of the delivery date of a new Product, a new replacement will be sent to the Original Purchaser in return, subject to availability.

### **Shipment under warranty**

If your warranty replacement cannot be delivered due to an invalid address, or if delivery is not made due to lack of access, unknown address, security obstacles or closed areas, you are responsible for redirection or reshipment charges which will vary according to your region. You should contact WEADU SA prior to shipment for assistance in avoiding these charges. WEADU SA is not responsible for packages delivered to an obsolete address.

If the product is returned to WEADU SA due to non-delivery, you will be responsible for paying any additional shipping charges for reshipment. WEADU SA encourages you to verify your shipping address prior to submitting any warranty replacement request.

All warranty replacements will indicate "Warranty Replacement" on the package to help avoid any taxes, duties and/or brokerage fees through customs or otherwise. WEADU SA is not responsible for any fees charged by the government agency of the destination country, brokers or other third parties. WEADU SA is not responsible for any unclaimed package held by your government agency for customs clearance or otherwise and which is abandoned due to refusal to comply with customs clearance authorization.

It is not recommended to send WEADU SA products by post. If your package is received damaged, a claim cannot be processed due to postal service limitations, and the package will be returned to sender without further option.

We reserve the right to update this Limited Warranty without notice.

## XXIII. Care and Maintenance

Care and inspection

Avoid direct contact with solvents, detergents, perfumes, cosmetics, etc. :

they can damage the bracelet, case or gaskets.

Clean the case and bracelet regularly with soapy water and a soft cloth.

PAY ATTENTION TO THE PERFORATIONS ON THE SIDE OF THE WATCH. These are the pressure sensors.

We recommend that you clean them regularly with a brush and soapy water.

If the watch has been immersed in seawater, rinse with fresh water and dry thoroughly.

## XXIV. Privacy Policy

Airn Privacy Policy

Release date of this edition: 2025-01-18

Effective date: 2025-01-18

Overview

Respected User

Developer Weadu SA (hereinafter referred to as "Airn" or "we") is committed to protecting your privacy and complying with relevant information protection and privacy laws. This privacy policy is designed to help you understand the information collected when you use our products and services, and how we process and use them. If you have any other questions after reading this privacy policy, please contact us at the email address listed at the end of the article.

The specific content includes:

- 1.The type of information we collect.
- 2.How to use your information
- 3.How to share your information
- 4.Third Party Service Provider
- 5.Security
- 6.Data Transmission
- 7.Data Retention
- 8.Your Rights
- 9.The privacy of minors/children
- 10.Update of Privacy Policy
- 11.Contact US

### 1.The type of information we collect

When you use our products and services, we may collect the following types of information.

Account information: If you create an account on our app, you may need to provide the country or region, email address, password, date of birth, gender, height, and weight. You can also choose to provide other information, such as nickname, weight goal, step goal.

Sports health-related information: such as steps, distance, speed, exercise duration, calories, sleep duration, heart rate, blood pressure, blood oxygen, body temperature, walking time, exercise types, detailed exercise records for each exercise type, medals (our You will be awarded corresponding virtual medals according to your sports situation) and so on.

Location information: When you use certain location-based services, such as starting outdoor sports mode, checking the weather, and selecting your area, GPS positioning information will be

used. If you do not allow us to call the GPS function of your phone, we will not collect this information.

**Equipment and application information:** When you use our equipment and applications, we will obtain your equipment and application information, such as user configuration data, device MAC address, device version number, serial number, firmware version, language, APP version, Mobile phone system version, device configuration, IP address, network type, device identification and other information.

**Service information:** When you use the various functions of the Airn device and application, you can submit some service information. For example, reminder settings or exercise records. If you use the call reminder function, we may read your call status and address book, but we will not store your communication information; when you use the message notification function, we may access the information notification status of third-party applications, Our device will temporarily store your information content; if you use the music control function, we may read music switch information, such as song playback, song status, but we will not store this information.

**Feedback information:** If you have any questions or suggestions about our products and services, you can give us feedback through "My > Feedback". Through this function, we will collect the feedback questions you send to us, as well as your contact information (if you provide it). This information will be used to let us better understand the problem you are experiencing and contact you.

**Log information:** If you use our device or application, we will collect some usage data, such as creating or logging in to your account, account and device pairing, the number of device restarts, network usage information, system errors, system crashes, System restart, system upgrade status, etc. Your latest log information within 7 days will be automatically stored locally on your phone, and the old log information will be automatically deleted. We will not actively collect your log information.

**Other information:** We may also collect other types of information, which are not directly or indirectly related to individuals, but are aggregated, anonymous or de-identified.

## **2.How to use your information**

We will use the collected information for the following purposes:

To provide you with, process, maintain, improve and develop our products and/or services, including some after-sales, customer support and services on your device;

When communicating with you, we will use your information to send you service notifications when necessary, and reply to you when you contact us;

Store and maintain your information in accordance with our service content or legal obligations;

To provide you with limited services without communicating with our servers.

**Use of non-personal data**

We will collect some log information that does not involve personal data, such as the error code of the device (restart) hardware problem, the error code and log of the device restart, the log of the Bluetooth connection of the application, the user's device and application usage after anonymization Information such as the situation (if you choose to join) is analyzed as a whole to fix errors, monitor usage and optimize our services.

## **3.How to share your information**

Except for your consent, we promise not to sell your personal information to any other third party for processing for any purpose. We will seek your explicit consent to share any personal data and sensitive personal data. We will not disclose or transfer your personal information to any unaffiliated third party unless:

To respond to your request, for example, if you authorize sharing of your personal information to a third-party device or platform, we will follow your request to share your information, such as steps, distance, height, weight, heart rate, calories and other exercise data Share with third parties. Please read the privacy policies of these third-party devices or platforms, because your activities on third-party devices or platforms will no longer be subject to this privacy agreement;

We may share your personal information in the following situations:

a).With service providers: We may share your personal information with service providers to monitor and analyze our use of services, for example, to process payment on third-party websites after you visit our services, and You contact.

b).With business partners: We may share your information with our business partners to provide you with certain products and services.

## **4.Third Party Service Provider**

We may hire a third party to help us realize Airn services, and you can choose whether to use third-party services. When you choose to use a third-party service, the third party may collect

your information. Therefore, we strongly recommend that you take the time to read the privacy policy of providing third-party services, just like reading our policy. We are not responsible for how third parties use the personal information they collect from you, nor can we control their use. Service providers can only access your personal data to implement Airn services on our behalf, and are obliged not to disclose or use it for any other purposes:

#### Weather push service provider

If your device supports the weather push function, your location information will be sent locally to the weather service provider (Hefeng Internet Technology (Beijing) Co., Ltd.) to obtain weather information in your area. You can stop this sharing at any time by turning off the weather push function at "Device>Device Settings>Weather Push". After your personal information is anonymized, it will not be used to identify or locate you personally.

#### Cloud storage service provider

In the Airn service, the service provider that provides cloud storage is infomaniak.com Computing Co., Ltd. When you choose to store your data on the cloud, your personal data is uploaded to the infomaniak.com. For specific data storage conditions, please refer to infomaniak.com privacy policy.

### **5. Protective measures**

We are committed to ensuring the security of your personal information. We will take all practical steps to protect your personal information, including encryption, identity verification tools, and secure servers. In order to prevent unauthorized access, disclosure or other similar risks, we will take reasonable administrative, technical and physical protection measures and make all reasonable efforts to protect your personal information. However, you should be aware that we cannot 100% guarantee the security or confidentiality of the information you provide to us.

### **6. Data Transmission**

Currently, Airn rents servers from various locations provided by infomaniak.com. Generally, the data of local residents is only stored on servers in the local jurisdiction and will not be transmitted across borders. With your consent, we may transfer your data across borders in accordance with applicable laws. At the same time, we will take appropriate protective measures to ensure that all transmissions comply with the requirements of your applicable local data protection laws. You will have the right to be informed of the appropriate protective measures taken by Airn to transfer your personal information.

### **7. Data retention**

If you use our products and services, we may collect and store your information. As long as you keep your account, we may store your information forever. However, once you cancel your account or make a deletion request, we will delete or anonymize your information as soon as possible, no later than 90 days from the date of your deletion request.

### **8. Your Rights**

Airn promises to respect the confidentiality of your personal information and guarantee that you can exercise your rights. According to this privacy policy and relevant laws and regulations, you have the right to:

Request access to your personal information. The right to access your information held by us. You can directly access your personal information in "My > Personal Information" of the application. If you are unable to perform these operations yourself, please contact us via the contact information below. Upon your request, we will provide free copies of your personal information collected and processed by us. If there are any other requirements for the same information, we may charge corresponding reasonable fees based on applicable laws and actual costs.

Request correction of the personal information we hold about you. You have the right to ask us to correct any incomplete or inaccurate information we hold. At the same time, you can directly correct your personal information in the "My > Personal Information" of the application.

Object to the processing of your personal information. You have the right to choose not to make certain uses and disclosures of your personal information. If you have agreed to Airn devices and applications to process your personal information or sensitive personal information, you can withdraw that consent at any time and contact Airn for further processing. In order to provide you with our services, we will ask you to provide the personal information necessary to provide you with these services. If you do not provide your personal information, we may not be able to provide you with our products or services.

Request to delete your personal information. If we do not have sufficient reasons to continue processing personal information, you have the right to request us to delete personal information. At the same time, clearing personal data on the cloud, etc.

Request the transfer of your personal information. Where technology permits, we will provide your personal information to you or a third party of your choice in a structured, commonly used machine-readable format. Please note that this right only applies to the information that you initially agreed to our use or that we collected for the execution of the contract.

Withdraw your consent. You have the right to withdraw your consent to the use of your personal information. If you withdraw your consent, we may not be able to provide you with access to certain features of the service. However, your decision to withdraw your consent or authorization will not affect the personal information processing activities previously carried out based on your authorization. You can change the scope of your authorization to continue to collect your personal information or withdraw your authorization by deleting the device, disconnecting the device and the application.

### **9. Privacy of minors/children**

Our products and services are mainly for adults. Without the consent of their parents or guardians, children may not create their own user accounts. For the collection of children's personal data with parental consent, we will only use or disclose this data when permitted by law, the parent or guardian's explicit consent, or is necessary to protect the child. Although local laws and customs have different definitions of children, we treat anyone under the age of 13 as a child. If we find that we have collected children's personal data without first obtaining verifiable parental consent, we will try to delete the relevant data as soon as possible.

### **10. Update of Privacy Policy**

We will review our privacy policy on a regular basis and may update this privacy policy to reflect our changes to information practices. You understand and agree that if you use the product or service after publishing the updated privacy policy, you will be deemed to have accepted the updated privacy policy. If you do not agree to any part of the privacy policy at any time, then you must immediately stop using the products and services.

### **11. Contact US**

If you have any comments or questions about this privacy policy, or any questions related to the collection, use or disclosure of your personal information by Airn, or if you believe that your rights are not fully protected under this privacy policy, please pass Contact us at the following email: [info@airn.ch](mailto:info@airn.ch)

